



FREQUENTLY ASKED QUESTIONS

WHAT WILL I FIND ON THE BENEFIT SPOT APP?

An array of benefit details, tools and resources are available right at your fingertips. With Benefit Spot, you'll be able to:

- Learn about the benefits you're eligible for and how to enroll
- Access a Beneficiary Designation form for your Basic Life Insurance
- Visit the Teladoc Medical Experts website
- Look up contact information for carriers and Membership Services
- View benefit resource documents
- And more!

HOW DO I DOWNLOAD THE APP?

Simply search "Benefit Spot" on the Apple App Store or Google Play or scan this QR code to launch your mobile device's app store.



HOW DO I ACCESS MY BENEFIT INFORMATION?

When you access the app, enter the company code **ALPACAN** (please note, the company code is case sensitive).

DO I NEED TO BE AT WORK TO USE THE APP?

Nope! Benefit Spot offers the convenience of accessing your important benefit information on your mobile device anytime, anywhere.

DO I NEED A USERNAME AND PASSWORD?

No, you do not need an individual login. Simply enter the company code to access the app.

WHAT IF I HAVE ADDITIONAL QUESTIONS?

You can look up important benefit contact information in Benefit Spot when you need to reach out for more information.

